

The Connection

An ISDH-Sponsored Care Coordination Newsletter

Indiana State Department of Health Division of HIV/STD

Do You Have Clients With Substance Abuse Issues?

The Special Populations Support Program, or SPSP, has two components: testing and supportive care. There are a total of 12 testing counselors and 8 support specialists throughout the state at various locations. Testing counselors provide educational presentations to the substance using population in various settings such as treatment centers. They will then perform tests for HIV and other STI's according to identified risks. If an HIV positive result is found, they are then referred to Care Coordination for services.

Support Specialists can provide numerous supportive care services to individuals involved with the Care Coordination program who have acknowledged that they may have a substance abuse problem. The support specialist will help the client work through any associated issues that may be a

result of their substance use and can help the client explore and access possible treatment options. Support Specialists are also trained in Harm Reduction and Stages of Change theory, recognizing that a large percentage of those who are addicted will never completely stop or maintain any long-term sobriety. Goals of SPSP are to minimize the risks involved with substance use, reduce disease transmission, and to help clients live the healthiest lives

that they can by adhering to the individual treatment plans developed with their Care Coordinators.

If you have clients that may benefit from this program, please see the contact information below for the Support Specialist in your region. If you have any questions or would like more information, you can contact Darin at 317-233-7418 or dfoltz@isdh.in.gov.

Indiana's Support Specialists

Jason Cochran	Region 7 • Damien Center • 317-632-0123
Emily Brinegar	Region 10 • Positive Link • 812-353-3250
Teri McNeely	Region 12 • AIDS Resource Group • 812-421-0059
Paige Gettelfinger	Region 11 • Clark County Health Department • 812-248-6602
Michael Harris	Region 2 • AIDS Ministries AIDS Assist • 574-234-2870
Delbert Harmon	Region 7 • Indianapolis Urban League • 317-693-7603
Tyler Secor	Region 3 • AIDS Task Force • 260-744-1144
Chuck Faenza	Region 1 • Aliveness Project of Northeast Indiana • 219-873-1250

Bioscrip Delivery Changes

Inside this issue:

Jameson Camp	2-3
Medical Services	4
CAB	4
New ISDH Staff	5
Care Coordination	6

Bioscrip has changed their shipping practices. They are now requiring a signature for all packages at the time of delivery. While this may present some new challenges, the changes are being made to comply with Medicaid, Medicare, and insurance company requirements for proof of delivery.

Medications can be shipped to one's home, work, Care Coordinator, MD office, or to a neighbor or relative to ensure the delivery can be signed for at the time of delivery. If medications are shipped to a home address and no one is home to sign for the package, Fed-Ex will re-attempt the delivery on the next business day. There is also the option to pick up the

package from the local Fed-Ex facility from which it was shipped from in the event the first delivery is missed.

Please note that client consent must be obtained before making shipment arrangements if medications are being sent to a Care Coordinator, MD office, neighbor, or relative.

Tataya Mato at Jameson Camp

Jameson Camp, located on the far west side of Indianapolis, hosts Tataya Mato as one of their week-long summer camp sessions each year. Unique to Indiana, Tataya Mato is a program that allows children, ages 7-17, infected and affected by HIV, to attend camp free of charge. All children who attend must be aware that they or someone in their family is infected with HIV. The camp is made possible by the many corporations, foundations, and individuals who volunteer their time and money. In order for kids to attend this camp they must be referred by what Jameson Camp calls a 'referral agent.' Referral agents can be Care Coordinators, teachers, social workers, physicians, etc. This year there were sixty-four kids referred to camp. That is more than any year ever before! We would like to thank everyone who made referrals this year. Also, we would like to give special thanks to the Northwest region of the state for making the most referrals!





This year's camp theme was "Recycle and Protect to Show Respect." The Indiana State Department of Health has hosted a field day for Tataya Mato for the last five years. ISDH plans various activities and spends the day at camp with the kids. This year we divided the kids into four teams and had them compete against each other in a recycle relay (which was in honor of the camp's theme), kickball, a soccer relay, and sponge tag (which was everyone's favorite activity)... at least until the rain came and we all headed indoors for Plan B: dancing and games! Then dancing seemed to be the choice activity for the day. This year, Shawn Carney and Colleen O'Brien were the very proud leaders of the winning team. At the end of the day, everyone cooled down with ice cream from an ice cream truck which was graciously donated. Thank you to everyone who donated, referred kids, volunteered, and participated to make Tataya Mato possible this summer!

What's New with Medical Services?

At the end of 2007, approximately 35% of Hoosiers living with HIV disease were African-Americans (Indiana State Department of Health Surveillance data). This stands in stark contrast to the fact that African-Americans made up less than 9% of Indiana residents (2006 US Census Bureau data). And because African-Americans make up only 19% of those on the HIV Medical Services Program, a number of questions arise. Are African-American's more likely to be covered by Medicaid and therefore not eligible for Medical Services? Are they less likely to pursue or maintain coverage through this Ryan White-funded program? And what social factors are preventing them from getting assistance? The questions are important, but so is action. This is why the Medical Services Program has identified that increasing African-American participation is one of its two primary goals for 2008. And all of you can help us meet this goal.

Please discuss the Medical Services Program as an available option for African-American clients who meet the eligibility criteria.

In order to help alleviate the impact of the current waitlist and thus provide African-Americans and all Hoosiers living with HIV access to care and treatment, the Medical Services Program embarked on a Medicaid reapplication pilot project in June. This pilot focused on two critical areas: reported income of \$0 for two years (to negate or at least reduce the chances that a client will experience a "spend down") and reported CD4 count of less than 100 since 2005 (allowing the client access to Medicaid's expedited application for those diagnosed with AIDS). Two clients were identified as meeting these criteria, and they have been contacted by letter and phone requesting their reapplication within the next three months. We are rolling this pilot out to

the next 15 clients who met most of the criteria by the end of June. Both client and the respective Care Coordinator will be contacted. In the meantime, please encourage any HIV Medical Services enrollee reporting \$0 income to reapply for Medicaid in order to help ensure as many people as possible have access to care and treatment.

If you have any questions regarding African-American HIV Medical Services participation or the Medicaid reapplication pilot, please call Neal Carnes at 317-233-7450.

"You must be the change you wish to see in the world."

-Mahatma Gandhi

HIV Services Consumer Advisory Board

The overall Mission of CAB, CHSPAC and the HIV Services Team is to assure individuals who are HIV positive, and their families access to a comprehensive network of high quality care and treatment of services.

We are currently seeking individuals who are HIV positive to represent and advocate for their community and consumers around the State of Indiana. Currently, there are 8 seats open from districts within the State of Indiana.

If you are interested in advocating for individuals who are HIV positive, or know someone who is, please contact Lisa Lloyd at 317-233-7744 or telloyd@isdh.in.gov.

Current CAB Representatives:

District 1 - Gary/Valparaiso - Gloria Manamela Dipuo - 219-510-5202

District 3 - Fort Wayne - Bill Leisman - 260-422-3480

District 7 - Indianapolis - Kem Moore - 317-221-4628

District 8 - Terre Haute - Marie Hoadley - 765-832-6021

At-Large North - Jack Steele - 260-409-1523

At-Large Central - Brian Fisher - 317-255-4765

At-Large South - Randy Lewis - 812-204-8562

Vacant CAB Representative Positions:

District 2 - North Region - Gary

District 4 - West Region - Lafayette

District 5 - East Region - Muncie

District 6 - Northeast Region - Anderson/Elwood

District 9 - East Region - Richmond

District 10 - North-central Region - Bloomington

District 11 - Southeast Region - Jeffersonville

District 12 - Southwest Region - Evansville

Introducing the New ISDH Staff Members

Lisa Lloyd



Hello, my name is Lisa Lloyd. I am your new HIV Services Advisory Board Liaison for the Consumer Advisory Board (CAB), and the Comprehensive HIV Services Planning and Advisory Council (CHSPAC).

I have served in the HIV/AIDS arena for nearly 6 years. As the former Family AIDS Network (FAN) Program Manager, I gained a wide array of experience in educating and motivating individuals and their families to live positively with HIV. In fact, I hope to integrate some of the most successful aspects of the FAN program into the overall design of the HIV Services Advisory Boards.

I also have served as a Community Health Educator (CHE), educating the community and youth in the Indianapolis Public School System concerning HIV and other sexually transmitted diseases. I have over 7 years of experience in research and training development, including conducting focus groups and teaching career and life skills to youth and adults. I have served on numerous community and executive boards in the State of Indiana, as well as in the State of Georgia.

I look forward to promoting and serving the State of Indiana as your new HIV Services Advisory Board Liaison.

Satin Hill



Hello everyone! My name is Satin Hill, and I am the new HIV Medical Services Enrollment Specialist at ISDH. Previously, I worked for the Family and Social Services Administration for seven years. My first three years working in FSSA was spent in the Executive Office of the Division of Family and Children and I have worked briefly in the Child Support Division. After leaving child support I became a Public Assistance Caseworker in Marion county. I attended Martin University of Indianapolis, Majoring in Psychology, minoring in Addictions Counseling. For the last four years, I was a teacher and Program Director for the Boys and Girls Club of Indianapolis. I enjoy working with people and providing services that enrich and encourage people to be all they can through resources and knowledge.

For the last couple of months, I have received overwhelming support from ISDH staff and all of those working in the field of HIV services. I can honestly say that I am truly excited to be part of a team of individuals who are really dedicated to what they do. I also look forward to building positive and

new relationships with the Care Coordination site staff, medical providers, and all others who work hard to help the people we serve.

Hi, everyone! My name is Meredith Upchurch and I am the new Care Coordination Specialist in the HIV Division at the Indiana State Department of Health. Just prior to being hired, I worked as an intern for four months with Kristi Montgomery in the Care Coordination Program. I attended college at the Indiana University School of Social Work at IUPUI; majoring in (what else?!) Social Work and minoring in Religious Studies. I will stay at IUPUI's School of Social Work for my Masters of Social Work, which I will begin working on next summer. Between my employment and volunteer experiences, I have worked with children, adolescents, and young adults with Autism and also children with severe, mild, and moderate physical, mental, and developmental disabilities. I have also worked with Indianapolis' homeless Hoosier veteran population, mentored an at-risk adolescent female, and provided facilitated communication services for college level students at IUPUI.

I have already met some truly amazing individuals during my few months at ISDH who, I feel, we are lucky to have as a part of the Care Coordination program. I work with some of the most caring and passionate people in the field of HIV, and I am very happy to be a part of this team. I promise to always demonstrate strong dedication to the Care Coordination program, our clients, and each of you. If you ever need anything, please do not hesitate to contact me.

Meredith Upchurch



Care Coordination Trainings— Past, Present, and Future

On June 5th and 6th we had a Medicaid Certification training at Jesus Metropolitan Community Church in Indianapolis for the new Care Coordinators. We also just finished two trainings entitled “Providing Services in Complex Times: Working with Clients Living with HIV/AIDS and Co-occurring Mental Health Disorders” that were held on June 23rd in Indianapolis and June 24th in Fort Wayne. The third, and final training for this topic will be held on July 28th in Evansville.

Nothing is finalized yet, but some trainings that are in the works for this year are “return to work” incentives, motivational interviewing, delivering quality services, and stages of change theory.

Something else we have been working on is a survey to find out about your training needs and desires. We will interview each Care Coordinator when we are at the sites conducting the audits, asking about your thoughts on trainings. This is your chance to tell us what you like, do not like, want, and

do not want in regards to the ISDH mandated trainings. We are going to use the results to tailor the trainings we provide to your needs. So, tell us what you think!



Care Coordination Mission Statement

HIV Care Coordination is a specialized form of case management. Its mission is to assist those living with HIV disease with the coordination of a wide variety of health and social services. The program consists of goal-oriented activities that serve to locate, facilitate access to, and monitor the full range of HIV-related services in cooperation with the client. It encourages the most cost-effective use of medical and community resources and promotes the overall well-being of the individual. It respects cultural diversity, emphasizes confidentiality, and strives to ensure the client's freedom of choice and self-determination. Its comprehensive and compassionate services are rendered in a safe, secure, and non-judgmental environment and are provided without cost to the client.

Indiana State Department of Health
Division of HIV/STD

2 N. Meridian Street
Section: 6C
Indianapolis, IN 46204



Indiana State
Department of Health

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www.in.gov/isdh/17397.htm
